



Tips To Help Your Birthday Party Run Smoother



- Please notify us if your guest list grows or decreases from the number you expected the day you booked your party. This will assist us in planning for the number of lanes and size of party room we use for your group.
- The person in charge should come to the customer service counter and identify yourself to us so we can meet you personally and go over your party schedule and any changes in your party's size with you. If you choose to bring a frozen cake or ice cream we will be happy to keep it one of our freezers.
- Please remember, other than cake, cupcakes or ice cream, **NO OTHER FOOD OR BEVERAGES MAY BE BROUGHT TO THE PARTY.**
- Please have your guests arrive 10 minutes prior to the scheduled party time. We must begin your party on time to ensure the parties following yours remain on schedule.
- Bumpers are available on all of our lanes. Most children will have a better time bowling with bumpers as they knock down pins on almost every ball.
- You will be directed to you lane by our customer service representative. They will assist with entering names in the scorer. Lightweight balls will already be on the lanes. The representative will set up your party room and deliver pizza and soft drinks to your room. They will be readily available to assist and help with any problems.
- We will do our best to help supervise your party but parental supervision is a must. There are several areas in our Family Entertainment Centers where a child could be hurt. Safety rules will be outlined with the group before bowling begins.
- Payment is due upon completion of your party. We accept Visa, MasterCard, Discover and American Express or cash as payment. For your convenience an ATM machine is located in each center.
- If you see you will be needing extra food for your party just let your customer service representative know what you will be needing. We can just add this to your party bill.
- **RELAX!** Have fun. We host over 50 parties each week. We can handle it!

If you have any questions or concerns, PLEASE do not hesitate to call or email us.

Cumberland Lanes

834-4693

mailbox@

Franklin Family Entertainment Center

790-2695

Tusculum Lanes

833-2881

JayMarFEC.com